

## OH Support to EEF Members

November 2012

### Contact Details

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### Key People

Customer Service:	<b>0844 800 9264</b>		
	Robyn Sweeney	Customer Service Manager	07921 049 637
	Diane Hawley	Asst Customer Service Mgr	07792 009 893
	Diana Elliott	Customer Service	
	Emma Bartholomew	Customer Service	
	Vikki King	Customer Service	
Clinical:	Melissa Sweeney	Head of Physio	07554 450 298
	Catherine Keyes	Head of OH, National	07937 617 309
	Gill Annandale	Head of OH, North	0844 800 9264
	Dr Phil Oliver	Occupational Physician	0844 800 9264
	Prof. Sayeed Khan	Chair of Clinical Governance	0844 800 9264
Support:	Mark Partridge	Chief Executive	07984 399 190
	Graham Marples	Head of Support Services	07973 925 395

### Telephone Advice

Our clinical duty manager will be happy to give advice and guidance on potential occupational health issues. There are a number of routes that this may lead to:

### Management Referral

Our most common route would be a simple management referral. In this case the referrer (i.e. the EEF member) completes a detailed referral form stating the nature of the issue, some history, the context, and logistics. We will triage this with our senior clinicians, and will probably speak with the referrer to understand any further pertinent information. We will then book an appointment with the appropriate clinician or specialist, including:

- OH Physician (usually AFOM, MFOM, or FFOM)
- OH Advisor (part3 OH nurse)
- Mental health specialist, counselor, or psychiatrist
- OH physiotherapist
- Specialist consultant

The output of this process will be a medical report, with the patients consent, prepared by EEF OH. There is an enormous cost range. This approach will support a rehabilitation programme, or give a medical opinion, or support management decision making. We will usually book an appointment at a clinic location near to the patient, or in some cases undertake a telephone assessment.

### Clinic Appointment

Our 2013 clinic schedules are overleaf. All addresses and directions can be found on the EEF website. All clinics will be delivered at the EEF location using our mobile clinics.

## 2013 Occupational Health Clinics

All locations at EEF premises. For locations and directions see EEF website

2013 OH Clinics	South West Region	North West Region	North East Region	South East Region	South East Region	South East Region	Midlands Region	South East Region	Yorks & Humberside	Midlands Regions	Wales	Midlands Region
January	Bristol	Warrington	Gateshead	Hook	London	Birmingham	17th Jan	Cambridge	Sheffield	Leamington	Cardiff	Melton Mowbray
February	12th Feb	5th Feb	10th Jan	19th Feb	ad-hoc	17th Jan	21st Feb	Daily	Daily	26th Feb	12th Feb	31st Jan
March	9th Apr	2nd Apr	7th Mar	16th Apr	ad-hoc	14th Mar	18th Apr	Daily	Daily	23rd Apr	9th Apr	28th Mar
April	11th June	4th June	9th May	20th June	ad-hoc	16th May	25th June	Daily	Daily	28th June	11th June	23rd May
May	13th Aug	6th Aug	4th July	20th Aug	ad-hoc	11th July	22nd Aug	Daily	Daily	27th Aug	13th Aug	25th July
June	15th Oct	8th Oct	5th Sept	22nd Oct	ad-hoc	12th Sept	24th Oct	Daily	Daily	29th Oct	15th Oct	26th Sept
July	10th Dec	3rd Dec	7th Nov	17th Dec	ad-hoc	14th Nov	19th Dec	Daily	Daily	5th Dec	10th Dec	28th Nov
August					ad-hoc			Daily	Daily			
September					ad-hoc			Daily	Daily			
October					ad-hoc			Daily	Daily			
November					ad-hoc			Daily	Daily			
December					ad-hoc			Daily	Daily			